



HEALTHCARE ACCESS ISSUE REPORT COVER LETTER

Dear respondent,

Thank you for your interest in submitting a Healthcare Access Issue Report. The Hemophilia Council of California (HCC) created this Report in order to learn more about barriers individuals have experienced in obtaining access to the appropriate care/treatment of their bleeding disorder. To help us better understand these barriers, we request you complete the entire report and provide as much pertinent information as possible. Although some information, such as your name and contact information, is optional, please know that this information may be useful to us and should you include this information on the form, your identity will not be disclosed to any other individuals, groups or organizations outside of HCC without your express written permission.

HCC will be using the data collected from the reports to look for trends and to help us identify recurring healthcare access issues. HCC will then target these issues and work on devising possible solutions. In some cases, such as access issues involving Medi-Cal, California Children's Services (CCS) or Genetically Handicapped Persons Program (GHPP), HCC may be able to help resolve your issue. And while we cannot resolve all access issues, we will work with individuals and entities to find solutions whenever possible.

If your issue is unresolved and you would like help, please let HCC know that you are interested in being contacted to discuss your issue, and include your name and telephone number and/or email address on the form so we may contact you.

Please send your completed Report form to HealthAccess@hemophiliaca.org, and feel free to contact us at (916) 572-7771 if you have any questions or concerns. For online form access, you can visit our website: <https://www.hemophiliaca.org/advocacy-updates/access-issues-for-patients-with-bleeding-disorders-questionnaire/>

Thank you,

Hemophilia Council of California